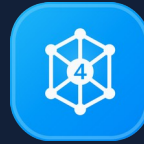




www.ez4youtech.com



EZ4YouTech.com



aiplatformusa.ez4youtech.com

Reply to guests and hand off shifts faster

AI tools for hotels and FSR: guest replies, shift handoff, and email in one workflow

About 15 minutes · One live workflow on the platform (~5-7 minutes)



Presented by: Mohd Naeem, Founder & CEO

25+ years in development, architecture, and DevSecOps. Enterprise experience, built for small business teams

www.ez4youtech.com · connect@ez4youtech.com · +1 (214) 404-2319



Agenda

What we will cover in about 15 minutes

Section	Topics	Time
1	Problem · What we built · Keep your tools · How it works	~5 min
2	Four walkthroughs (2 deep workflows · CRR · BEP) · One-time setup	~8 min
3	Save on AI usage · Starter Free · Paid plans	~2 min
4	Get involved · Q&A	Open



EZ4YouTech.com

AI MADE EASY FOR YOUR BUSINESS

The problem

Tackle the daily work that slows you down

AI built for your industry

- ✓ We augment your existing tools (PMS, OTA, and review platforms). We do not replace them.
- ✓ Guest replies, shift notes, and follow-ups in clear steps, not a blank ChatGPT tab
- ✓ Same workflow every time. Paste guest message once, move to the next step. No re-typing between apps
- ✓ Human review before every send. Drafts only, not autopilot.

What we solve

Time · Money · Priority

- ✓ Time: hours back on review replies and booking questions
- ✓ Money: stays booked when guests get fast, consistent replies
- ✓ Priority: finish shift handoffs that pile up during service





EZ4YouTech.com

AI MADE EASY FOR YOUR BUSINESS

What we built

One login, hospitality apps, and everyday business tools

Your company workspace

- ✓ One business account
- ✓ Hospitality industry chosen once
- ✓ Team logins by plan

Hospitality Apps

- ✓ Guest reply drafter and shift handoff
- ✓ Menu copy, vendor orders, BEO summaries

Everyday Tools

- ✓ Client Relationship Reminders and Bulk Email Processor
- ✓ Review sentiment analyzer (Elite — not first demo)



How It Feels During Service

- ✓ Open Reply to guest inquiries, run step one, tap Continue. The next app opens with your draft.
- ✓ Guest Reply → branch (review vs booking) → Email: same path every guest message
- ✓ Your admin connects your AI account once (OpenAI, Together, Groq, xAI, and more)
- ✓ We augment your existing tools (PMS, OTA, and review platforms). We do not replace them.



EZ4YouTech.com

AI MADE EASY FOR YOUR BUSINESS

Keep your tools · Skip the ChatGPT gaps

Sound familiar? Free ChatGPT helps, but workflow, data use, and provider lock-in still cost you

Your PMS / OTA tools

Reservations and guest profiles stay where they are

Review platforms

Your existing TripAdvisor, Google, and OTA workflows

Free ChatGPT or Copilot

- ✗ Open a blank chat and re-type every guest reply
- ✗ Consumer chat plans may use prompts for training depending on your vendor plan
- ✗ You are bound to one AI provider and one personal account

With EZ4YouTech.com

- ✓ One guest workflow: same steps every message with Continue
- ✓ **Your company workspace and your AI accounts; training policies follow your provider settings**
- ✓ **Your admin connects once: OpenAI, Together, Groq, xAI, and more. Pick what you use**

We augment your existing tools (PMS, OTA, and review platforms). We do not replace them.



How it works

Three steps for your team. No IT project required.

1

Connect once

- ✓ Your admin links your company's AI account once
- ✓ The whole office shares one secure workspace

2

Reply to Guest Inquiries

- ✓ Guest Reply Drafter → branch (review vs booking) → Email
- ✓ Tap Continue between steps. Same path every guest message.

3

Try or trial

- ✓ Try Starter free at \$0, or trial Growth on a guided pilot
- ✓ 2 months platform fee waived when you enroll on Growth or Full (not Starter Free)
- ✓ Test on real guest messages before you decide

What you bring

- ✓ Connect your AI provider account: OpenAI, Together, Groq, xAI, and more

You pay your AI provider directly. Our platform fee covers apps and workspace, not your token usage.



Walkthrough 1: Reply to Guest Inquiries

Scenario 1

A review or booking question needs a reply before the next check-in.

- ✗ Public review replies need a different tone than direct booking questions.
- ✗ Shift changes before you finish the guest email.
- ✗ Your PMS has the reservation. The reply still starts from scratch.

Solution 1: Guest Reply Workflow

Reply → branch → email.

- ✓ 1 · Guest Reply Drafter: Draft reply for manager review
- ✓ 2 · Branch panel: Path-specific tone and talking points
- ✓ 3 · AI Email Automation: Send guest email or copy to OTA

Pick review vs booking path, draft reply, send or paste in minutes.

Demo 1: Reply to Guest Inquiries

Live on the platform · ~5 minutes · Industry workflow, then admin flash

- ✓ Reply to Guest Inquiries: guided steps live on screen
- ✓ Tap Continue: context carries over, no copy-paste between tabs
- ✓ Admin flash: connect AI once, track usage against your provider bill

Faster Replies · Consistent Tone · Less Front-Desk Typing



Walkthrough 2: Hand Off the Shift

Scenario 2

FOH or BOH shift ends. The next team still needs context.

- ✗ Shift notes live on sticky pads or group texts.
- ✗ Vendor prep and guest issues get lost between shifts.
- ✗ Managers re-type the same handoff email every night.

Solution 2: Shift Handoff Workflow

Handoff → branch → team email.

- ✓ 1 · Shift Handoff: Structured handoff summary
- ✓ 2 · Branch panel: Path-specific next-shift brief
- ✓ 3 · AI Email Automation: Send team email or copy to Slack

Summarize shift notes, pick vendor or guest path, email the incoming team.

Demo 2: Hand Off the Shift

Live on the platform · ~3 minutes · Hand Off the Shift · Branching demo

- ✓ Open Hand Off the Shift
- ✓ Run step one → pick branch → next app prefilled
- ✓ Email Draft reflects the path you chose

Clear Handovers · Fewer Surprises · Less End-of-Shift Typing



Walkthrough 3: Client Follow-Up

Scenario 3

Birthdays and anniversaries slip when daily client work stacks up.

- ✗ You mean to send birthday notes, but client work wins every week.
- ✗ Each email is written from scratch or copied from an old template.
- ✗ Your CRM has the dates. Turning them into send-ready drafts still takes time.

Solution 3: Client Reminder Workflow

Three steps from CSV to sent email.

- ✓ 1 · Upload CSV: Rows ready for draft generation
- ✓ 2 · Review Drafts: Edit anything before you approve
- ✓ 3 · Send: Send approved emails from your account

Review drafts, send all due reminders, or set auto-send and forget the follow-up pain.

Demo 3: Client Reminders

Live on the platform · ~2 minutes · Clients feel remembered

- ✓ CSV in → AI drafts birthday and anniversary emails in minutes
- ✓ Review and tweak drafts once: approve what you like
- ✓ Send from Microsoft 365: stay in touch without rewriting every note

Stay in Touch · Clients Feel Remembered · Less Manual Typing



Walkthrough 4: Inbox Backlog

Scenario 4

Saved emails and replies pile up faster than you can write them.

- ✗ Leads and client threads wait in your inbox or saved folder.
- ✗ Starting each reply from scratch eats the hour you needed for client work.
- ✗ Copy from ChatGPT still means paste, fix tone, and send one at a time.

Solution 4: Bulk Email Workflow

Three steps from inbox to sent replies.

- ✓ 1 · Import: Messages queued for drafting
- ✓ 2 · Review Drafts: Edit any message before you approve
- ✓ 3 · Send: Send from Microsoft 365

Batch draft replies, approve once, send from your inbox.

Demo 4: Bulk Email

If time permits · Live on the platform · ~2 minutes · Full plan

- ✓ Saved emails or inbox sync → batch draft replies in minutes
- ✓ Review AI drafts once: fix tone before you approve
- ✓ Approve the batch and send from Microsoft 365: backlog cleared faster

Clear the Backlog · Faster Replies · Less Copy-Paste



EZ4YouTech.com

AI MADE EASY FOR YOUR BUSINESS

One-time setup

What your admin sees once: recap of the live admin flash

Company setup: admin connects once, team runs apps every day

- ✓ Setup tab: connect AI accounts once (OpenAI, Together, Groq, xAI, and more) · keys encrypted
- ✓ Provider comparison table: pick what you already use · set try-order once
- ✓ AI usage tab: token totals by provider and by app. Reconcile with your provider invoice

Platform fee covers apps and workspace · AI usage is a separate bill from your provider

About 15 minutes for admin to connect AI once; staff can run a guest workflow the same day.



How We Help You Save on AI Usage

Pay for what you use, not a fixed chat license every month

Chat plans charge every person every month, even on quiet weeks. Your provider bill tracks actual work.

Your team's use	Pay for what you use	Fixed chat license anyway
Light Usage month 100s of emails · 100s of quotes, listings, or analyses/mo	Often about \$10-25/mo on your provider bill	About \$100-125/mo for 5 ChatGPT Business or Claude Team logins
Heavy Usage month 1000s of documents + 1000s of emails/mo	Often about \$40-90/mo busy months often stay under \$100	Same monthly bill · Copilot add-on about \$90-105/mo (+ Microsoft 365)

You pay for logins, not for every listing or email. EZ4YouTech.com shows which apps and people drive cost so you can spot waste and plan spend.



EZ4YouTech.com

AI MADE EASY FOR YOUR BUSINESS

Try Starter Free

Trial real apps at \$0 · connect your AI provider account once · no platform fee

Starter Free

\$0/mo

Permanent free tier.
Connect your AI provider account.
Great for trials, demos, and solo champions.

What you get on Starter Free

- ✓ 5 utility + 5 industry apps for your vertical (same breadth as Growth)
- ✓ 35 AI runs, 12 uploads, and 50 emails per month
- ✓ 21-day run history · 75 MB storage · admin + 1 agent seat
- ✓ Connect OpenAI, Groq, Together, xAI, and more once in Setup
- ✓ Upgrade to Growth (\$59) when daily volume and team size grow

Platform fee stays \$0 on Starter Free. AI usage is billed by your provider (we do not markup tokens).



EZ4YouTech.com

AI MADE EASY FOR YOUR BUSINESS

Paid plans when you scale

Growth is the default for daily teams · yearly billing saves one month

Growth

Standard

\$59/mo

- ✓ Up to 5 agents
- ✓ 10 apps · daily ops

Full

Elite

\$119/mo

- ✓ Up to 10 agents
- ✓ 20 apps · bulk email

Enterprise

Scale

From \$199/mo

- ✓ Up to 25 users
- ✓ Contact sales

Guided pilot trial (qualified teams)

- ✓ 2 months platform fee waived when you enroll on Growth or Full (not Starter Free)
- ✓ We help your admin connect your AI provider account once during onboarding

Two bills: platform fee to us · AI usage to your provider (no markup from us). See www.ez4youtech.com/pricing



Your Data & Security

Storage, defense, incident response, controls, retention, and certifications

What We Store

- ✓ **MongoDB Atlas** and **Azure Blob**: files, app runs, email, CSV.
- ✓ Scoped to **company workspace**.
- ✓ **No data sale; no model training**.

How We Defend It

- ✓ **HTTPS-only, Key Vault, encrypted credentials, tenant isolation**.
- ✓ Passwords **hashed**; keys **never logged**; **rate limits** and **WAF**.
- ✓ **Connect your AI provider** — your provider terms apply.

If Something Goes Wrong

- ✓ **Incident runbook**: contain, **rotate keys**, preserve logs.
- ✓ Notify customers without undue delay; **72 hours** for personal data.
- ✓ **Cyber insurance** and counsel as needed.

What You Can Do

- ✓ **Agents** clear files, analyses, runs, and import history.
- ✓ Admins **purge org-wide workspace data** from **Company setup**.
- ✓ **Strong passwords**; limit admin seats; review uploads.

Retention & Purge Policy

- ✓ **10 most recent** files, analyses, and runs per category.
- ✓ Email batches removed after **90 days**; **privacy policy** on deactivation.
- ✓ Compare flows are **session-only** (no long-term vault).

Certifications & Standards

- ✓ **Enterprise-ready architecture**.
- ✓ No **SOC 2, ISO 27001, or HIPAA** claim on Standard unless **Enterprise contract**.



EZ4YouTech.com

AI MADE EASY FOR YOUR BUSINESS

Two ways to get involved

Thank you · Questions welcome · We follow up within 48 hours

Ready to get started?

Share company, industry, and team size for a guided Growth pilot follow-up (qualified teams).



Scan to open

www.ez4youtech.com/lead/intake

Share an idea: we'll make it for you

Time, money, or priority: tell us daily work worth fixing and we'll shape a guided workflow.



Scan to open

www.ez4youtech.com/persona/intake

We help your admin connect AI accounts once during pilot onboarding.

Thank you · Questions?

AI made easy for your business. Try free for 2 months.

connect@ez4youtech.com · +1 (214) 404-2319